

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of August' 2024

C.G.No.91/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. Y. Chinnappaiah, Brahmanapalli,
Peddapanjani (M), Annamaiah District.

Complainant

AND

1. Dy. Executive Engineer/O/Punganur
2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 09.07.2024 at Punganur stating that he applied for an



agriculture service connection but the respondents did not release the service connection.

- 02.** The said complaint was registered as C.G.No.91/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that previously the estimation was prepared for release of the agriculture service connection to the complainant but the adjacent land owner objected to erect poles through his land and as such in another route the line is to be erected for which four number of additional poles are required and hence they order for revision of the estimate and necessary approvals are awaited.
- 03.** Heard respondents through video conferencing. Complainant remained absent. The respondents submitted that as the route plan of the electric line is deviated, revised estimation is prepared and approval is awaited. Considering the circumstances, the complaint is closed directing the respondents to erect the line and release the service connection on payment of revised estimation cost by the complainant. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of



the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of August'2024.

Cheng
07/08/24
CHAIRPERSON

K. Ramesh Babu
Member (Finance)
07/08/2024

[Signature]
Member (Technical)

G. Eswarame
Member (Independent) 7/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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07/08/24